

# ERA

## Office Chairs

13760 Midway Street  
Cerritos, CA 90703  
(888) 707-7272  
www.eraofficechairs.com

### Limited Warranty

ERA Office Chairs (ERA) warrants its office chairs frame and pneumatic lift to be free from material defects and workmanship, to the original purchaser acquiring the chair, for life. ERA will repair or replace and unaltered office chair frame and/or pneumatic lift, which based upon ERA's examination, proves to be defective. On all other parts, length of warranty varies as listed below.

This warranty does not cover "to and from" delivery charges. The warranty does not apply to items that in ERA's judgment were subjected to any form of abuse, misuse, neglect, alterations, or any damages caused by shipment, storage, accidents, fire, flood, or natural disaster. The warranty does not apply to soiling to or normal wear-and-tear.

ERA shall not be liable for incidental or consequential damages such as expenses for transportation, loss, or damage to personal property, loss of your product, inconvenience, or loss of income. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

#### Special Notice for Multi-Shift Usage

Multi-Shift Usage is defined as any type of usage beyond a typical 8-hour work day. This may occur in situations of 24-7 use applications where three, 8-hour shifts apply. This may occur in situations where a single user extends usage of the chair for more than 8 hours per day.

For chairs used in multi-shift applications, ERA shall warrant the chair frame and/or pneumatic lift for life. All other parts adhere to separate, designated multi-shift usage terms. All other terms and conditions apply as stated in the warrant for standard use.

	Standard Use	Multi-Shift Use
Weight Capacity	400lbs	400lbs
Frame	Lifetime	Lifetime
Base/Casters	5 years	2 years
Pneumatic Lift	Lifetime	Lifetime
Mechanism	5 years	3 years
Foam	2 years	1 year
Upholstery Material	2 years	1 year
Lumbar	5 years	2 years
Arms	5 years	2 years